



Soldier and Family Programs Newsletter



U.S. Army Cadet

Command: Leadership Excellence

Mission:

The U.S. Army Cadet Command partners with universities to recruit, educate, develop, and inspire SROTC Cadets in order to commission officers of character for the Total Army; and partners with high schools to conduct JROTC in order to develop citizens of character for a lifetime of commitment and service to our nation.

Inside this issue:

Gen. George S. Patton Jr.	1
Spousal Leadership	
Patton Museum Behind the Scenes	2
Changes in TRICARE	2
Guidance for TRICARE 708 and ID Cards	3
Kentucky 9/11 Memorial	4
Message from the Command Chaplain	5
Internet Resources	6
Key Contacts MFLCs	6

“Do more than is required of you” Gen. George S. Patton Jr.

July 2017

Above is a quote delivered by Gen. George S. Patton during a victory parade in June 1945. (<http://generalpatton.com/quotes>) He wanted his men to think about what more they could do for the greater good of the unit, instead of only thinking about themselves. A visit to the Patton Museum on Fort Knox provides an excellent opportunity to learn more about one of the great Army leaders and leave with some inspiration which can be applied to your own life.

Collections Manager at the Patton Museum, Amber Hills shared her knowledge in a recent lecture in which she explained the critical role played by Patton's Spouse, Beatrice Ayer Patton, to support the success of one of the most noteworthy leaders in the history of the U.S. Army. Hills also guided a small group on a tour to show a behind the scenes look at what she referred to as the, "Invisible Museum."

Hills opened her talk with words of advice to a new Military Spouse. Beyond resilience and independence, combined with the ability to seek out resources -- Hills emphasized the Spouse should always contemplate, "Can I do it myself?"

Beatrice Patton can be credited with being a true asset to her husband's career. As a Major in 1923, Patton was on leave with his wife enjoying a pleasure sailing trip when a squall blew up. Before returning home, they noticed 3 boys in distress clinging to a capsized boat. One called out that his companion could not swim. The Pattons were able to maneuver their boat and rescue all 3 boys by extending an oar. Although she was a part of the rescue mission, Beatrice Patton gave her husband all the credit and nominated him for the Silver Lifesaving Medal awarded by the Treasury Department which he received in 1926. Putting his career first she said, "It was all him!"

Another show of support occurred when Gen. Patton was trying to drum up interest for using tanks in warfare. Standing before an apathetic audience, Gen. Patton asked for a volunteer to ride in one for a demonstration of the tank's speed, abrupt turns, and quick stops. No one



Visitor viewing M10 Tank Destroyer used in WW II liberation of Rome



Gen. Patton died in Dec. 1945 as a result of injuries sustained through an accident in his 1938 Cadillac

EMPATHY "ALWAYS DO EVERYTHING YOU ASK OF THOSE YOU COMMAND"

Replica of portrait painted in May 1945 by Jan Czedekowski
Original hangs in the National Portrait Gallery, Washington DC



did, so Beatrice Patton climbed into the turret. Emerging after the ride minus her hat and slightly bruised, she acted as a champion even though it seemed to be a lost cause at the time. Respecting her husband's request that no one but her should ever see the love letters he wrote, Beatrice Patton burned them before her death as a final demonstration of respect and support.

HQ Soldier and Family Programs Division

The USACC HQ G-1 Soldier and Family Programs Division supports Soldiers and Families assigned to USACC via the following programs and services: SHARP, ASAP, Family Advocacy, Suicide Prevention, Leased Government Housing, Financial Readiness, Relocation Assistance, Sponsorship, and Information Referral and Follow-up

Soldier and Family Programs Staff:

Division Chief
PH: 502-624-5297

Deputy
SHARP Program Manager
PH: 502-624-6200

Drug Testing Coordinator
PH: 502-624-7219

NCOIC
PH: 502-624-6239

Unit Service Coordinator
Newsletter Editor
PH: 502-624-7226

Unit Service Coordinator
PH: 502-624-6238

[https://
www.facebook.com/
USACCSFP/](https://www.facebook.com/USACCSFP/)



"Behind the Scenes at the Patton Museum"

"Invisible Museum" is a term used by Amber Hills, Collections Manager at the Patton Museum, to describe all the items in storage instead of on display. Part of her responsibility is to collect, preserve, and protect artifacts associated with Gen. George S. Patton Jr. Hills explains, "one-third of the collection is on display while two-thirds is carefully stored. Patton was an avid collector so it isn't possible to display everything. Currently there are about 700 Patton objects in storage."



Director of the Patton Museum, Alice Hart added, "it is important to collect for educational and research purposes." Although regular tours are not offered at the museum, a special showing was arranged which allowed material and pictures to be collected for this article. Pictures on the right are from the climate controlled storage area.



Top: Amber Hills opens the drawers of a storage cabinet. Middle: She discovered the special "drawers" worn by Patton under his fencing clothes. Bottom: First flag designed and manufactured at ROTC HQ in 1987.



First correct response to identify what has changed since this first version of the Cadet Command Flag was made in 1987 will receive a small token of acknowledgement from Soldier and Family Programs. Change is in the logo itself (not the spelling in the top banner). Email to: iva.pearlstein.ctr@mail.mil

Changes in TRICARE Reduction of Three TRICARE Regions to Two

New regional contracts were awarded on Jul. 21, 2016 and upheld on Nov. 11, 2016. Changes go into effect on Jan. 1, 2018.

- As of Jan. 1, 2018, TRICARE Standard will be renamed TRICARE Select.
- While currently you need to go through a formal enrollment to get care under TRICARE Prime, your ID card is sufficient to receive care under TRICARE Standard. Notices will go out in fall 2017 to Standard users stating they will need to enroll in TRICARE Select for coverage in 2018. At this time, it will be necessary to go through a formal enrollment process to participate in TRICARE Select.
- For 2018 and 2019, there won't be any enrollment fee for TRICARE Select.
- The first year, there will be a one-incident forgiveness if you haven't enrolled and have to go to a doctor or hospital. You will be charged the out-of-network fee but then you must enroll in TRICARE Select to receive further care.
- Beginning Jan. 1, 2020, there will be an annual TRICARE Select enrollment fee however currently serving Families, medical retirees, and Family Members whose sponsors died on active duty will be exempt.

Currently there are three TRICARE regions in the United States: North, South, and West. The new regional contracts reduce the number of regions to two. The North and South Regions will merge into the East Region while the West Region remains the same. The following changes are possible as a result of the regional realignment:

You may have a new regional contractor, your network providers may change, and if enrolled in TRICARE Prime — your primary care manager may change. Referrals will be processed electronically to decrease waiting time for specialty care and reduce paperwork.

Please see Page 3 for a map of the changes in regions.

Please find links on Page 6 to various TRICARE webpages and up-to-date information with contact telephone numbers.

Guidance for TRICARE 708 / Army ID Cards

Eligibility for entitlements such as TRICARE 708 can be daunting for a newly commissioned officer. In an effort to provide guidance, the Deputy Army Project Officer, U.S. Army/Army Reserve Project Office at the Soldiers Programs and Services Division of the Human Resources Command (HRC), Mr. John Ellerbe, kindly agreed to be interviewed for an article. His office has responsibility for policy and procedures regarding benefits and entitlements for the entire U.S. Army including Cadets who have already commissioned. This involves everything that deals with TRICARE and ID cards or as phrased by Ellerbe, *"Everything you want to know about an Army ID card but were afraid to ask."*

The Total Army Personnel Database - Reserve (TAPDB-R) is used to determine if a Soldier is eligible for TRICARE 708. U.S. Army Cadet Command (USACC) initiates it by producing the initial active duty orders for a newly commissioned ROTC officer. Subsequently the orders are sent to the TAPDB-R. When there is data in TAPDB-R for these members, a record is sent to the Defense Manpower Data Center (DMDC) as part of the daily data feed.

Established for newly commissioned ROTC officers awaiting initial active duty, TRICARE 708 is an entitlement to provide them medical and dental care

under the TRICARE benefit program. Eligibility requires the following conditions be satisfied:

- The officer has an approved request for initial active duty orders for a period of more than 30 days.
- The officer order to initial active duty is approved. It has already been issued or it will be issued but active duty has not yet started.
- The officer does not already have health care insurance and is not covered by any other health benefits plan.

If the Cadet is covered by health insurance at his/her university, he/she must wait until after graduation for TRICARE 708 entitlement. Furthermore it does not extend coverage to Spouses or Family Members.

If there appears to be an issue, inquiries can be made to the Army Project Office at HRC. Ellerbe stressed that orders for more than 30 days must be in iPERMS, the system used to store Army Military Human Resource Records. (<https://www.hrc.army.mil/content/iPERMS%20Access>) Documentation in iPERMS must confirm eligibility. If eligibility requirements are satisfied



John Ellerbe, Deputy Army Project Officer at the HRC Visitor Center.

and a newly commissioned officer is having issues with documentation, HRC has a special hotline to contact. Send inquiries to the Army Project Office:

1-888-ARMY-HRC

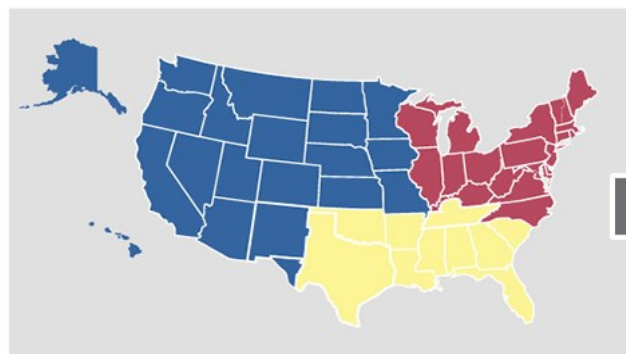
1-888-276-9472

askhrc.army@us.army.mil

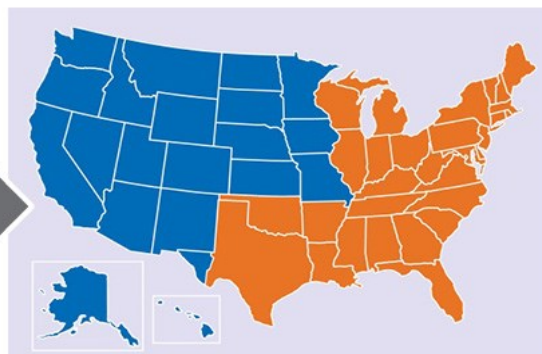
All inquiries will be acknowledged with a notice of receipt and handled in the order in which they are received. Before contacting the hotline, Ellerbe recommends speaking with Cadre and the HRA responsible for the university program. They can ensure that the Cadet's documents are in order.

Ellerbe also shared his expertise regarding Military ID cards. Two forms of government issued identification must be presented for a Military ID to be issued. All Cadets are required to obtain their Military ID cards before arriving at Fort Knox for CST. "One Stop is strictly an emergency contingency," says Ellerbe.

TRICARE Regional Changes *(continued from page 2)*



Current Regions



New Regions

Kentucky Veterans Cemetery September 11 Memorial

The events of September 11, 2001, commonly known as "9/11," dramatically changed the entire world. While the day is recognized in the United States as Patriot Day, the official day of remembrance, the anniversary of the attacks is acknowledged across the globe.

Patriot Day is to remember and honor the nearly 3,000 people who died along with those injured as a result of the terrorist strikes in New York City, Washington D.C. and Shanksville, PA. American flags are flown at half-mast to commemorate those and a moment of silence is observed at 8:46 a.m. EST, the time the first plane collided into the North Tower of the World Trade Center.

Located at the Kentucky Veterans Cemetery in Radcliff, KY (a short distance from Fort Knox) is a Memorial - dedicated to those who lost their lives on that infamous day along with Military Service Members who paid the ultimate price as a consequence of 9/11.

A 16 foot beam from the World Trade Center is mounted on a 6 foot granite column. Together they stand 22 feet tall and weigh over 9 tons. Pentagon Limestone blocks recovered from the Pentagon after the attack were used to construct the back wall. On each side, black granite walls stand with images of the day along with all the names of Kentucky Service Members who subsequently gave their all in the War on Terror.

Supported by volunteer efforts of the community over a 5-year period, the Memorial represents the greatness of the nation as its citizens persevered through trying times. Many of the volunteers were Military Veterans themselves.

Prior to the 10th Anniversary of the attacks, the memorial project began with the arrival of the beam from the World Trade Center. Engineering experts guided the construction together with the Memorial Committee Members. Concrete and steel were used to make a foundation for the beam and a granite column. The next step was the excavation of the foundation to enable the future plans for the Granite Wing Walls and Pentagon Stone Wall which were added to the Memorial in time for the 11th Anniversary in 2012.

The weight of the Pentagon stones necessitated exact placement to ensure performance and safety because the visiting public is encouraged to touch the stones. Each row — 8 in total with 1 inch mortar grooves — was placed in such a manner to encourage visitors to touch the wall. They are also welcome to leave notes, messages, or artifacts.

With the passing of House Resolution 103 in 2013, the Kentucky House of Representatives recognized the Kentucky September 11th Memorial as the first official Kentucky Memorial to that tragic day.

A dedication ceremony was held on September 11, 2016 with strong support from Fort Knox along with Veterans, Family Members and citizens who traveled from all over Kentucky to attend. Earlier in 2017, a local Boy Scout Troop carried out a landscaping project to further enhance the Memorial.

If you are part of the Fort Knox Community or in the area temporarily, don't miss this sacred and unique Memorial.

Kentucky Veterans Cemetery
Central
2501 North Dixie Blvd.
Radcliff, KY 40160
Phone: 270-351-5115



*Dedicated on September 11, 2016,
Memorial at Kentucky Veterans Cemetery, Radcliff, KY*

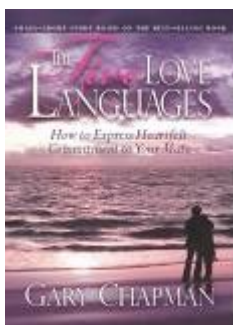


*Eagle Scout Project completed May 13, 2017 by Boy Scout
Troop 233 of Elizabethtown, KY
Side landscaping added to the Memorial.*



"black granite walls stand with images of the day"

Message from USACC's Command Chaplain



Chaplain (LTC) and Spouse
Brian and Karen Crane

“...however a quick look demonstrates that the principles found in this short book are universal.”

With the arrival of summer, many Americans find the opportunity to enjoy our great tradition of summer reading while at the beach or other pleasurable vacation setting. One book among the best sellers for 2017 is somewhat of a surprise – “The Five Love Languages” was written 25 years ago by Dr. Gary Chapman. Marriage and relationships are the focus, however a quick look demonstrates that the principles found in this short book are universal.

The “languages” (using that word as a metaphor) described by the author are:

- 1) Words of Affirmation
- 2) Quality Time
- 3) Receiving Gifts
- 4) Acts of Service
- 5) Physical Touch

It is easy to see how these “languages” explain the ways people express feelings of love for others. This extends beyond couples to include parents and even friends. The trouble, of course, is that if people have different languages for expressing their love, they can end up miscommunicating or even talking past each other. Chapman’s message is simple yet profound. Taking his assessment questionnaire will enable you to discover your love language profile and learn how to better connect with others. Sales of over 100 million copies in 38 different languages (not a metaphor) demonstrate the value of his ideas for helping many relationships across the globe. As you compile a list of books to enjoy this summer, please consider at least one book which will improve your relationships and your life.

Have a great summer!

Peer-Support Service

“It would not be outside our guidelines for Cadets to call if they need assistance.”

Peer Support Specialist for the US Army

On Oct. 21, 2016, the Department of Defense (DoD) launched a new call and outreach center — “BeThere” peer support which is a confidential service for Active Duty Service Members, National Guardsmen, Reservists and Family Members through 24/7 chat, phone and text. When a direct inquiry was made regarding the eligibility of Cadets before commissioning — the response from the Peer Support Specialist was, “there are times when they just need someone to talk with outside of a fellow Cadet or Cadre. It would not be

outside our guidelines for Cadets to call if they need assistance.” Staffed by peers who are veterans as well as Family members of veterans, “BeThere” aims to provide support for everyday problem-solving of career and general life challenges. “This new initiative recognizes the unique challenges faced within the military community, promotes awareness, reduces the stigma and provides solutions for breaking through barriers when it comes to seeking help,” said Wendy Lakso, the [Defense Suicide Prevention Office](#)

Outreach and Education Director. TriWest Healthcare Alliance administers the “BeThere” Call and Outreach Center in 50 states plus four U.S. territories and provides worldwide service through live chat.



Internet Resources

DoD Safe Helpline: 877-995-5247

www.SafeHelpline.org

National Suicide Prevention Lifeline:

800-273-8255, Press 1 for Military Crisis Hotline, text to 838255, or go to www.suicidepreventionlifeline.org.

Army Reserve Benefits and Resources: www.arfp.org

National Guard Family Programs: [https://](https://www.jointservicessupport.org/fp/)

www.jointservicessupport.org/fp/

Army OneSource: www.myarmyonesource.com

Military OneSource: 800-342-9647

or www.militaryonesource.mil

Military Homefront:

<http://www.militaryonesource.mil/moving>

Military INSTALLATIONS:

<http://www.militaryinstallations.dod.mil/pls/psgprod/f?p=MI:ENTRY:0>

Plan My Move: [http://apps.militaryonesource.mil/](http://apps.militaryonesource.mil/MOS/f?p=PMM:ENTRY:0)

[MOS/f?p=PMM:ENTRY:0](http://apps.militaryonesource.mil/MOS/f?p=PMM:ENTRY:0)

Military Youth on the Move: [http://](http://www.militaryonesource.mil/family-and-relationships/military-youth-on-the-move)

[www.militaryonesource.mil/family-and-relationships/](http://www.militaryonesource.mil/family-and-relationships/military-youth-on-the-move)

[military-youth-on-the-move](http://www.militaryonesource.mil/family-and-relationships/military-youth-on-the-move)

DEERS: 800-538-9552 or

<http://www.tricare.mil/DEERS>

Per Diem, Travel and Transportation

Allowance Committee:

<http://www.defensetravel.dod.mil/site/allowances.cfm>

American Red Cross: www.redcross.org

My Pay website: <https://mypay.dfas.mil/mypay.aspx>

The official Army Benefits Website:

<http://myarmybenefits.us.army.mil>

TRICARE:

TRICARE Standard information:

<http://www.tricare.mil/Plans/HealthPlans/TSE.aspx>

TRICARE Prime information:

<http://www.tricare.mil/Plans/HealthPlans/Prime.aspx>

TRICARE Prime Remote:

<http://www.tricare.mil/Plans/HealthPlans/TPR.aspx>

TRICARE Pharmacy Program Info: 866-363-8779

or <http://tricare.mil/pharmacy>

TRICARE Dental (Dependents):

<http://www.tricare.mil/CoveredServices/Dental/TDP.aspx>

TRICARE Dental (ADSM):

<http://www.tricare.mil/CoveredServices/Dental/TDP.aspx>

Brigade Soldier & Family POCs

1st BDE: 502-624-1854

2nd BDE: 609-562-1311

3rd BDE: 847-688-3328

4th BDE: 910-432-4982

5th BDE: 210-295-2039

6th BDE: 912-315-4613

7th BDE: 502-624-5658

8th BDE: 253-967-9823

CCHQs: Division Chief 502-624-5297

CCHQs: Deputy, SHARP Program Manager 502-624-6200

CCHQs: Drug Testing Coordinator 502-624-7219

CCHQs: NCOIC 502-624-6239

CCHQs: Unit Support Coordinator 502-624-7226

CCHQs: Unit Support Coordinator 502-624-6238

Military Family Life Consultants

Military Family Life Consultants (MFLC) are available on installations. MFLC's provide short term, situational, problem-solving counseling services to service members and their Families in face to face sessions. The service is free for those eligible and confidential except for duty to warn.

Below are direct numbers to MFLCs by brigade. Use the contact information to request counseling.

1st BDE - Ft. Knox, KY 270-307-2630 / 270-307-2631

2nd BDE - JB MDL, NJ 732-882-4216

3rd BDE - Great Lakes, IL 847-688-3603, x133

4th BDE - Ft. Bragg, NC 910-391-9171 / 910-709-0201

5th BDE - Ft. Sam Houston, TX 210-243-4143 / 210-488-6804

6th BDE - Savannah, GA 912-391-9171 / 910-709-0201

7th BDE - Ft. Knox, KY 270-307-2630 / 270-307-2631

8th BDE - JB LM, WA 253-363-1242 / 253-329-6632

CCHQs - Ft. Knox, KY 270-307-2630 / 270-307-2631

Update DEERS and ADPAAS

Please remember to keep your information in DEERS and the Army Disaster Personnel Accountability and Assessment System (ADPAAS) current. This includes change of address, marriage, divorce, new babies, adoptions, and other changes regarding dependents. ADPAAS is a website designed to assist Army personnel and their Families directly affected by a natural or manmade disaster. Through ADPAAS, all Department of the Army (DA) personnel and their Families can report their current location, update any emergency contact information, and request assistance.

<https://adpaas.army.mil/>

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